



## Professional Development Webinar Series

# Leading in Challenging Times

**Thurs, Feb 18, 2021**  
**3 PM Pacific**  
**4 pm Mountain**

**Join Zoom Meeting:**

<https://nau.zoom.us/j/85120918869>

**Meeting ID: 851 2091 8869**

**Password: 010030**

Just as Heather took the helm as CEO and General Manager of Mountain Line, everyone's world was turned upside down by a global pandemic. She and her team, working together, have seen how truly resilient they are and have become even stronger as a result. She will share her experiences and lessons learned, and present tips for effectively guiding teams and successfully leading through life's inevitable challenges.

**“ Navigating this pandemic together has made our team that much stronger and shown me just how resilient we are. ”**



**Heather Dalmolin** is the CEO and General Manger of Mountain Line (transit agency). Dalmolin has been with the agency for more than 18 years. As an CEO oversees budget, finance, information technology, human resources and customer service.